



JOB DESCRIPTION – Project Engineer (Amstelveen)

Tein Technology is passionate about new technologies. You too? Are you looking for a varied job, a challenge in the field where you can analyze, install and resolve technical issues in high end security systems? **Then join our technical team in the Netherlands as Project Engineer!**

Mainly active in Belgium and the Netherlands, we are a leader in the integration of voice and video platforms for clients such as banks, ports, road and waterway traffic centers and the police.

RESPONSIBILITIES

As Project Engineer, you will be part of the Operations Department of Tein Technology bv. You will be responsible for the implementation of new installations at the client. Furthermore, you will handle the preventive and corrective maintenance of different products and solutions installed at the customers site. Your tasks are mainly:

Project Based:

- Implement and install projects:
 - Prepare future installations in lab environment.
 - Install and commission the solution at the customers site.
 - Give training sessions to Users and Administrators.
 - Identify, log, describe, escalate and follow up until resolution all issues arising during project implementation.
 - Document the installation (As-built) and create user manuals.
- Act as technical focal point towards the customer: listen, understand and communicate with the client regarding his “wishes/ requirements” and report towards your colleagues.
- Perform upgrades and extensions on existing installations.
- Interact with the presales team on the design of the solution in the presales phase.

Maintenance:

- Execute first and second line corrective maintenance 24H/7D on different products/technologies.
- Carry out preventive visits following maintenance contracts.
- Update site documentation after intervention (software release, installed base...).
- Participate in tests setups required for demo, exposition and/or product validation.
- Perform updates on existing installations.

POSITION'S REQUIREMENTS

Education, Knowledge & Work Experience:

- HBO level.
- Minimum 3 years of experience in ICT.
- Extended knowledge of IP networks, network security, routing & switching, virtual technology, databases, Linux and Windows Server.
- Certifications of CCNA Routing & Switching, CCNA Voice, CCNA Security and/or CCDA is a plus.

Required skills:

- Fluent in Dutch and English.
- Excellent communication skills (oral as well as written).
- Good client relationships: being the technical contact person.
- Analytical thinking and able to create technical designs.
- Open minded, innovative and proactive.
- Being autonomous whilst being a team player.
- Dynamic, flexible and eager to learn.
- Being solution driven, a passion for problem solving.

OFFER

- A very dynamic 'family owned' company, where every employee counts and is appraised for his/her qualities.
- High end technological solutions.
- Responsibilities and challenges, openness and collaboration.
- Internal and external technical trainings.
- Flexible hours to avoid partially mobility problems.
- A nice and informal work environment.
- Attractive salary package with some excellent benefits: a company car, fuel card, attractive pension plan, birthday gift, laptop, mobile phone and net expenses.



CONTACT

Are you interested in this challenging opportunity? Please feel free to send us your motivational letter and resume at jobs@teintechnology.be

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