



TAKE YOUR CAREER TO NEXT LEVEL – BECOME OUR NEW TECHNICAL LEAD ENGINEER (AMSTELVEEN)

Tein Technology is passionate about new technology. Are you too? Do you like to create and build complex networking and IT solutions for clients? Do you also need to be on the front end, to be able to advise the client in the early stages of a project? Are you a natural leader who likes to coordinate a small team? **Then join our team in the Netherlands as a Technical Lead!**

Mainly active in the Netherlands and Belgium, we are a leader in the integration of voice and video platforms for clients such as banks, ports, road and waterway traffic centres and the police.

WE NEED YOUR TALENT!

Are you ready for a new challenge? If ICT is where your passion lies but you're a people person at heart, we have the perfect opportunity for you... take the leap and become a Technical Lead!

You'll be involved first in the early stages of projects (presales), coming up with a solution design together with the Solutions Architect. Then once we've won a project, you'll get to handle the implementation of the new installation at the client. You'll coordinate the priorities of a small technical team.

Here's what you'll mainly be up to:

Technical Lead Video/Voice :

- You'll be responsible for day to day ticket reporting and follow up: prioritize tickets, plan tickets and preventives
- You'll organize planning meetings
- You'll be responsible for the PRTG tool
- You keep up to date all technical procedures
- You make sure that team members follow technical trainings to complete or extend their technical knowledge

Solution Design:

- You'll be engineering solutions (video, voice over IP and radio) within complex IT and software integration projects: these will be used in mission critical control room environments.
- You'll provide presentations and demonstrations of our solutions.
- You'll provide technical support to the Solution Architect during solution positioning and proposal negotiation.

Project Implementation:

- You'll get to implement and install projects:
 - You'll prepare installations in a lab environment before installing and commissioning the solution at the client site.
 - You'll identify, log, describe, escalate and follow up on all issues arising during project implementation.
 - You'll document installation (As-built), create user manuals and train Users and Administrators.
- You'll be clients' technical go-to person: you'll be engaging with clients and listening to them to understand their wishes and requirements, and reporting back to your colleagues.
- You'll be executing second-line corrective maintenance as part of a 24H/7D rotation on different products/technologies.
- You'll take part in setting up tests required for demos and product validation.

IS IT YOU WE'RE LOOKING FOR?

Your education, knowledge & work experience:

- Do you have a master's degree in ICT/Electrical engineering?
- Do you have at least 3 years' experience in ICT?
- Do you know the ins and outs of IP networks, network security, routing & switching, virtual technology, databases, Linux and Windows Server?
- Do you have certifications in CCNA Routing & Switching, CCNA Voice, CCNA Security and/or CCDA? It's not a must, but they will be useful!

Your skills:

- Are you fluent in Dutch and English?
- Do you have basic Project Management skills?
- Are you good at nurturing relationships with clients, being their go-to technical person, empathizing with their needs, and making a great impression in face-to-face meetings?
- Do you have a way with words, both spoken and on paper?
- Do you have an analytical mind, and are you good at creating technical designs?
- Are you dynamic, flexible and eager to learn?

OFFER

- Spread your wings in a highly dynamic, 'family-owned' company, where every employee matters and is valued for their qualities.
- Get to work on high-end technological solutions.
- Enjoy real responsibilities and challenges, as well as openness and collaboration.
- Grow your skills, with a range of internal and external technical training.
- Less time in traffic jams, more time to enjoy life, with flexible hours.
- Love where you work, in a nice and informal work environment.
- Take advantage of our attractive salary package featuring some great benefits: a company car, fuel card, attractive pension plan, birthday gift, laptop, mobile phone and net expenses.



CONTACT

Are you interested in this challenging opportunity? Feel free to send us your motivation letter and resume at jobs@teintechnology.be

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